

Message: RE: Invalid Client SSNs**✉ RE: Invalid Client SSNs**

From Carrie Hoelscher
To Kraft, Emily
Cc
Journal Recipients Emily.Kraft@oa.mo.gov
Date Monday, March 6, 2017 11:30 AM

Emily,

Thank you for letting me know! I'll will speak with her and see that this is corrected. I made it very clear to all of our subs that correct SSNs are a MUST and stressed the importance. I'll see what's going on.

Carrie

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Monday, March 6, 2017 10:58 AM
To: 'Carrie Hoelscher'
Subject: Invalid Client SSNs

Hi Carrie,

I was checking out some of the data in the new A2A system, and it appears that one of your case managers, Connie Maanum, has entered invalid SSNs for all but three of the clients assigned to her. Please speak with her about the importance of entering correct SSNs for her clients. If she needs to assist her clients with obtaining SSN cards in order to obtain the correct SSN, please have her do so. The clients who have incorrect SSNs in the system are as follows:

Client First	Client Last	CM First	CM Last	Contractor
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri
[REDACTED]	[REDACTED]	Connie	Maanum	Alliance for Life - Missouri

Thanks,

Emily Kraft

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